

Bridge Investment Group Europe S.à r.l **Complaints Handling Policy – Summary**

Bridge Investment Group Europe S.à r.l (“Bridge Europe”) is a Luxembourg-based alternative investment fund manager supervised by the CSSF.

Per CSSF Regulation 16-07 Bridge Europe has established and implemented a Complaints Handling Policy, which policy is available to investors free of charge.

A complaint can be expressed from anyone having a relationship with Bridge Europe who wishes to express dissatisfaction with the services of the Company. The complaint can be submitted free of charge.

Please address any complaints or queries to Bridge Europe at the following address:

Bridge Investment Group Europe S.à r.l.

Attn: Complaints Handling Officer

Address: 43, Avenue John F. Kennedy, Floor 3, Luxembourg 1855

Mail: BridgeEurope@bridgeig.com

For the purpose of submitting a complaint, the following information should be provided:

- Full name of complainant;
- Contact details;
- Details regarding the complaint;
- Relevant document(s);
- Any other detail(s) of relevance regarding the complaint.

Bridge Europe will acknowledge receipt of the complaint within a period which shall not exceed 10 business days after receipt stating the name and contact information of the person in charge of the request.

Bridge Europe aims to provide a response within a period of time that shall not exceed one calendar month after the receipt of the complaint. In case an answer cannot be provided within this time, the complainant will be accordingly informed of the delay and receive a new indicated date for an expected response.

If your complaint is not satisfied in a manner satisfactory to you, please note that an out-of-court complaint resolution procedure exists with the Commission de Surveillance du Secteur Financier. (<https://www.cssf.lu/en/customer-complaints/>)

The CSSF contact details are as follows:

*Commission de Surveillance du Secteur Financier
Département Juridique CC
283, route d’Arlon
L-2991 Luxembourg*